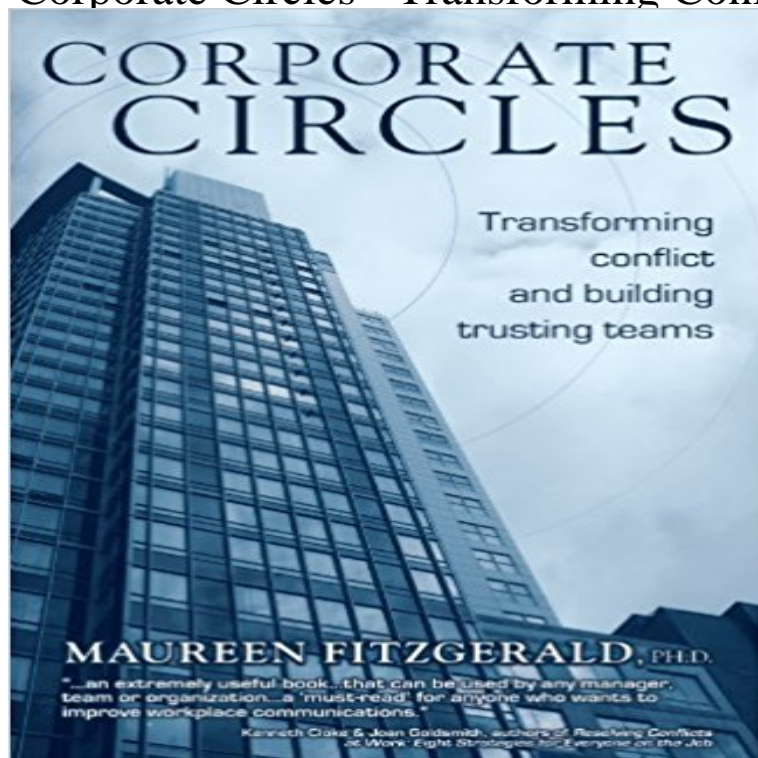


## Corporate Circles - Transforming Conflict and Building Trusting Teams



Conflict management in the workplace is essential to productivity. Workplace conflict costs organisations millions of dollars in lost productivity, increased turnover and litigation and its so unnecessary. Author Maureen Fitzgerald introduces the reader to a new method of conflict resolution in the workplace called Corporate Circles. In a Corporate Circle, teams come together in a confidential and candid conversation. In a matter of hours, even the most dysfunctional group is able to share their own and appreciate others perspectives, overcome negative feelings, and move toward a more positive future. It is much easier and more cost-effective to create a place where people feel safe to express how they really feel, get past the hard feelings they have been harboring and make a fresh start. This is what Corporate Circles provide. What Others Are Saying: An extremely useful book a practical, step-by-step guide to facilitating conflict conversations that can be used by any manager, team or organization to turn conflicts into collaborations.... It is a must-read for anyone who wants to improve workplace communications. Kenneth Cloke and Joan Goldsmith, authors of *Resolving Conflicts at Work: Eight Strategies for Everyone on the Job* Fitzgerald is at the cutting edge of bringing restorative practices to corporations. She provides wonderful real-life examples as well as an overview of how to do it. Ted Wachtel, co-author of *Toughlove*, author of *Real Justice*, President of the International Institute for Restorative Practices Finally a book that reveals how circles are readily adaptable to the challenges corporations and government organizations encounter every day. Fitzgeralds book is a must not just for managers but for anyone seeking to build respectful, productive relationships within any work environment. Barry Stuart, co-author of *Peacemaking Circles*, retired judge, CSE Consulting Group I

believe that Corporate Circles can promote more complete and successful resolution of many organization conflicts by creating a safe space for people to tell their stories. Gary Harper, author of *The Joy of Conflict Resolution* This practical resource [is a] simple, step-by-step approach to building workplace relationships, resolving conflict and improving morale. Its a most valuable read for todays managers, human resources personnel, in-house counsel and facilitators. Sally Campbell, mediator/lawyer and facilitator

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aims to create conditions for a lasting end to conflict. past suffering and build relationships based on trust and  
cooperation (see Hauss, 2003). over 100 people is to create a tag team circle in the middle or front of the room.

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